

(英語)

Regarding water and sewage utilities, national government ministries (MHLW, MLIT, MAFF, and MOE) have requested local utilities to temporarily provide a grace period or other allowances to people facing difficulty in paying their utility bills, due to the economic impact of COVID-19.

The national government has requested that local utilities apply this policy to all customers, not only Japanese citizens.

For further information on available services and application procedures, please contact your local utilities office.

- ※ For assistance contacting your local utilities office, please call the Shimane International Center's "One-Stop Center" telephone support hotline (an interpreter will assist you in a three-way call).